



بسمه بثقة  
Moving Forward  
with Confidence

رؤية عمان  
2040  
Oman Vision

To:

**THE DIRECTOR GENERAL OF HEALTH SERVICES IN ALL GOVERNORATES**  
**Commanding Officer, Armed Forces Hospital (Al Khoudh & Salalah)**  
**Director General of Engineering Affairs, MOH**  
**Director General of Royal Hospital**  
**Director General of Khoula Hospital**  
**Director General of Medical Supplies (MOH)**  
**Director General of Pvt. Health Est. Affairs (to kindly arrange distribution to all Pvt. Hospitals)**  
**Hospital Director (Al Nahda Hospital)**  
**Hospital Director (Al Massara Hospital)**  
**The Head of Medical Services in SQU Hospital**  
**The Head of Medical Services in Royal Oman Police**  
**The Head of Medical Services in Ministry of Defence**  
**The Head of Medical Services in The Diwan**  
**The Head of Medical Services in The Sultan's Special Force**  
**The Head of Medical Services in Internal Security Services**  
**The Head of Medical Services in Petroleum Development of Oman**  
**The Head of Medical Services in LNG Oman**  
**ALL PRIVATE PHARMACIES & DRUG STORES**

After Compliments,

Please find attached our Circular No...102... dated .22/5/22 Regarding NCMDR FSCA of EP-TRACER from ( mrf: Schwarzer Cardiotek GmbH).

Copy to:

- Director, Office of H.E. The Undersecretary for Health Affairs
- Director of Medical Device Control, DGPA&DC
- Director of Pharmacovigilance & Drug Information Dept, DGPA&DC
- Director of Drug Control Department, DGPA&DC
- Director of Pharmaceutical Licensing Department, DGPA&DC
- Director of Central Quality Control Lab., DGPA&DC
- Supdt. of Central Drug Information



Circular No. 1021/2022


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with Confidence



23 -10-1443 H

22 -05-2022

**Field Safety Corrective Action of EP-TRACER from Schwarzer Cardiotek GmbH.**

Source	NCMDR-National Center for Medical Device Reporting <a href="https://ncmdr.sfda.gov.sa/Secure/CA/CaViewRecall.aspx?caid=4&amp;rid=16127">https://ncmdr.sfda.gov.sa/Secure/CA/CaViewRecall.aspx?caid=4&amp;rid=16127</a>
Product	EP-TRACER.
Description	Electrophysiology recording system.
Manufacturer	Schwarzer Cardiotek GmbH.
The affected products	EP-TRACER 38 and EP-TRACER 102 manufactured after 01.01.2019
Reason	During an study of an external test house, one of our devices did not pass the test. There were no patients involved in this test. We examined the fail internally and concluded that there was an issue with regards to the creepance and air clearance at one point in the device. Because of this issue, the medical device is not in accordance with EN 60601-1 anymore. This issue was never detected when during the 60601 tests at the external test house. Further investigation identified only the EP-TRACER 38 and EP-TRACER 102 devices manufactured after 01.01.2019 to be impacted by the issue. Also the devices from the latest version are not having the above mentioned issue.
Action	<ol style="list-style-type: none"><li>1. The proposed remediation is to affix a reinforced insulation sheet with Kapton tape between the band wire connectors and the ESD shield PCB.</li><li>2. The remediation will be done either by onsite rework at the premises of the customer or at the CardioTek manufacturing site.</li><li>3. Contact the local agent for remedial action.</li></ol>
Product Picture	
comments	Healthcare professionals are encouraged to report any adverse events Suspected to be associated with the above device or any other medical device to Department of Medical Device Control contact E-mail: <a href="mailto:Med-device@moh.gov.om">Med-device@moh.gov.om</a>

Dr. Mohammed Hamdan Al Rubaie

DIRECTOR GENERAL