

Sultanate of Oman

Ministry of Health

Directorate General of Pharmaceutical Affairs
and Drug Control

MUSCAT



سلطنة عُمان
وزارة الصحة
المديرية العامة للصيرفة
والرقابة الدوائية
مسقط

To:

Director General of Royal Hospital
Director General of Khoula Hospital
Director General of Medical Supplies (MOH)
Director General of Pvt. Health Est. Affairs (to kindly arrange distribution to all Pvt. Health Institutions)
Director General of Health Services in all Governorates
Director of Rational Use of Medicine (MOH)
Hospital Director (Al Nahda Hospital)
Hospital Director (Al Massara Hospital)
The Head of Medical Services in SQU Hospital
The Head of Medical Services in Royal Oman Police
The Head of Medical Services in Ministry of Defence
The Head of Medical Services in The Diwan
The Head of Medical Services in The Sultan's Special Force
The Head of Medical Services in Internal Security Services
The Head of Medical Services in Petroleum Development of Oman
The Head of Medical Services in LNG Oman
Director of Pharmacy & Medical Stores in all Governorate (for distribution pls.)
ALL PRIVATE PHARMACIES & DRUG STORES

After Compliments,

Please find attached our Circular No. 41..... dated 28/05/18
regarding the voluntary batch recall of Claradone Ointment from M/s.
Medpharma, Sharjah.

Copy to:

- Director, Office of H.E. The Undersecretary for Health Affairs
- Director of Pharmacovigilance & Drug Information Dept, DGPA&DC
- Director of Drug Control Department, DGPA&DC
- Director of Pharmaceutical Licensing Department, DGPA&DC
- Director of Central Quality Control Lab., DGPA&DC
- Director of Medical Device Control, DGPA&DC
- Supdt. of Central Drug Information
- Head of Cordn. & FU
- M/s. Capital Pharmacy – to arrange recall of the above batches and let us know the total quantity recalled within ONE week. Please submit this information to Director of Pharmacovigilance & Drug Information through online e-portal (submission type 'Other').

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Circular No. 41 / 2018

12 -09-1439 H

28 -05-2018

**Recall of Batches
Claradone Ointment
M/s. Medpharma, Sharjah**

Please be informed that M/s. Medpharma, Sharjah, has voluntarily recalled the following batches of Claradone Ointment exported to Oman:

Batches: 7124 & 7125

The company initiated the recall as a precautionary measure following the recall previously initiated by the company in some other countries due to quality defect that was observed in the finished product packaging material which consequently impacted the overall product quality. The initial recall process was related to specific defective batch numbers of the aluminium tube packaging material which was not used for the finished product batches distributed in Oman.

In view of the above information, you are kindly requested to return the available stock, if any, to the local agent M/s. Capital Pharmacy under intimation to us.

The healthcare professionals are kindly requested to report any adverse events or side effects associated with the use of the above product or any other medicinal product to the Department of Pharmacovigilance & Drug Information in DGPA&DC.




**Dr. Mohammed Hamdan Al Rubaie
DIRECTOR GENERAL**