



**Acceptance Policy for Cases Referred From
Private Ophthalmology Center in Muscat region**

ANH/Ophthal/Policy/01/Vers 0
Effective Date: October/ 2018
Review Date: October/ 2021



Institution Name:

**Document Title: Acceptance Policy For Cases Referred From Private Ophthalmology
Center in Muscat region**

Approval Process

	Name	Title	Institution	Date	Signature
Written by	Dr. Farida Al- Balushi	HOD Ophthalmology Department	Al- Nahdha Hospital	October 2018	 DR. FARIDA AL-BALUSHI NEURO OPHTHALMOLOGY AL-NAHDHA HOSPITAL SULTANATE OF OMAN - MINISTRY OF HEALTH
Reviewed by	Department Management Board	Department Management Board	Al- Nahdha Hospital	October 2018	 DR. FARIDA AL-BALUSHI SR. COORDINATOR NEURO OPHTHALMOLOGY AL-NAHDHA HOSPITAL SULTANATE OF OMAN - MINISTRY OF HEALTH
Validated by	Quality Management & Patient Safety Department	Quality Management & Patient Safety Department	Al- Nahdha Hospital	October 2018	
Approved by	Dr. Qamra Al- Sariri	Hospital Director	Al- Nahdha Hospital	October 2018	 Hospital Director AL-NAHDHA HOSPITAL SULTANATE OF OMAN - MINISTRY OF HEALTH



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Acronyms:

IOFB	Intra Ocular Foreign Body



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1. Introduction

The Department of Ophthalmology in Al Nahdha Hospital is rated the top ophthalmology center in Oman in the delivery of patient care. Our most fundamental function is to serve the community through patient care. As we see patients daily by referral, our primary goal is to offer them quality care and provide needed information to the referring doctors as soon as possible so that patients may return to their care.

2. Scope

The content of this policy is applied to:

2.1 All Al Nahdha Hospital staff who are directly involved in providing the initial care to referred emergency cases to Ophthalmology Department. This includes Ophthalmologists, Emergency Physicians and other allied health workers from other departments.

2.2 All the referring doctors from Private Ophthalmology Centers in Muscat region.

3. Purpose

Since we are the main center for receiving emergency referrals from the private ophthalmology centers located in Muscat region, the purpose of this policy is:

3.1 Improving the referral pathways between Al Nahdha Hospital and Private Ophthalmology Centers in Muscat region.

3.2 Ensuring that patients with only emergency conditions receive the proper and needed care at Al Nahdha Hospital.

3.3 Controlling the number of patients seen in Ophthalmology clinics of Al Nahdha Hospital.



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4. Procedure

4.1 Non-emergency case:

- 4.1.1 All non emergency cases are not accepted through direct referral to Al Nahdha Hospital from any private center or clinic.
- 4.1.2 If any non emergency case requires a care or subspecialty that is available in any private centers, the case should be referred / directed to that private center.
- 4.1.3 If required care or subspecialty is not available in any of the private centers then:
 - 4.1.3.1 If the patient belongs to Muscat, he or she should be referred / informed to go to their catchments polyclinic in order to obtain an appointment through the proper known channels.
 - 4.1.3.2 If the patient belongs to a region other than Muscat then he or she should be sent to the regional hospital with ophthalmology services.

4.2 Emergency cases:

The following emergency cases will be accepted at Al Nahdha Hospital only after referring ophthalmologist discussed / informed on call team.

4.2.1 **Lists of the emergency ophthalmological cases that can be accepted at Al - Nahdha hospital after the conditions mentioned above are met:**

- 4.2.1.1 Trauma with open globe / IOFB.
- 4.2.1.2 Acute endophthalmitis.
- 4.2.1.3 Severe chemical injury (Grade II & above).
- 4.2.1.4 Perforated corneal ulcer.
- 4.2.1.5 Acute endophthalmitis.
- 4.2.1.6 Acute angle closure glaucoma including lens induced.
- 4.2.1.7 Acute optic neuritis.
- 4.2.1.8 Orbital Cellulitis.
- 4.2.1.9 Retinoblastoma.
- 4.2.1.10 Macula on Retinal Detachment.
- 4.2.1.11 Acute orbital hemorrhage.



4.2.2 The following are the Private Ophthalmology Centers in Muscat and the available Ophthalmology subspecialties in them:

4.2.2.1 Muscat Eye Laser Center

- a. Pediatric ophthalmology.
- b. Cornea & refractive surgery.
- c. Strabismus (Pediatric & Adults).
- d. Glaucoma.
- e. Retina.

4.2.2.2 Magrabi Eye & Ear Hospital.

- a. Cornea & refractive surgery.
- b. Anterior segment.
- c. Strabismus (Pediatrics).
- d. Oculoplasty.
- e. Retina.
- f. Neuro-ophthalmology.

4.2.2.3 Finland Eye Center

- a. Glaucoma.
- b. Cornea & refractive surgery.
- c. Retina.
- d. Neuro-ophthalmology.
- e. Oculoplasty.
- f. Strabismus (Pediatrics).

4.2.2.4 German Eye Center

- a. Cornea.
- b. Cataract.
- c. Glaucoma.
- d. Retina.



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4.2.2.5 Dar El-Oyoun Eye Laser Center

- a. Cornea & Refractive surgery.
- b. Cataract.
- c. Glaucoma.
- d. Pediatric ophthalmology.

4.2.2.6 Ayaan Health Center

- a. Cornea & Refractive surgery.
- b. Cataract.
- c. Retina.
- d. Glaucoma.
- e. Strabismus (Pediatric).

4.2.2.7 National Center for Eye & Ear

All the subspecialties except Retina and Neuro-ophthalmology.



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5. Document History and Version Control

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Version	Description of Amendment	Author	Review Date
01	Initial Release		2021
02			
03			
04			
05			
Written by		Reviewed by	Approved by
Dr. Farida Al Balushi		Departmental Management Board	Dr. Qamra Al- Sariri