



To:

بسم الله
Moving Forward
with Confidence

رؤية عمان
2040

THE DIRECTOR GENERAL OF HEALTH SERVICES IN ALL GOVERNORATES
Commanding Officer, Armed Forces Hospital (Al Khoudh & Salalah)
Director General of Engineering Affairs, MOH
Director General of Royal Hospital
Director General of Khoula Hospital
Director General of Medical Supplies (MOH)
Director General of Pvt. Health Est. Affairs (to kindly arrange distribution to all Pvt. Hospitals)
Hospital Director (Al Nahda Hospital)
Hospital Director (Al Massara Hospital)
The Head of Medical Services in SQU Hospital
The Head of Medical Services in Royal Oman Police
The Head of Medical Services in Ministry of Defence
The Head of Medical Services in The Diwan
The Head of Medical Services in The Sultan's Special Force
The Head of Medical Services in Internal Security Services
The Head of Medical Services in Petroleum Development of Oman
The Head of Medical Services in LNG Oman
ALL PRIVATE PHARMACIES & DRUG STORES

After Compliments,

Please find attached our Circular No. 172 dated 18/9/22 Regarding NCMDR Recall of Dimension Magnesium (MG) Flex reagent cartridge from (mfr: Siemens Healthcare Diagnostics GmbH).

Copy to:

- Director, Office of H.E. The Undersecretary for Health Affairs
- Director of Medical Device Control, DGPA&DC
- Director of Pharmacovigilance & Drug Information Dept, DGPA&DC
- Director of Drug Control Department, DGPA&DC
- Director of Pharmaceutical Licensing Department, DGPA&DC
- Director of Central Quality Control Lab., DGPA&DC
- Supdt. of Central Drug Information



PADDC
المديرية العامة للصيدلة والرقابة الدوائية
Directorate General of Pharmaceutical
Affairs & Drug Control



ص.ب: ٣٩٣ مسقط - الرمز البريدي: ١٠٠ - هاتف: ٢٢٣٥٧١١١ - فاكس: ٢٢٣٥٨٤٨٩

P.O. Box: 393 Muscat - Postal Code : 100 - Tel: 22357111 - Fax: 22358489

dgpa_dc Email: dg-padc@moh.gov.om



Circular No. 172 / 2022

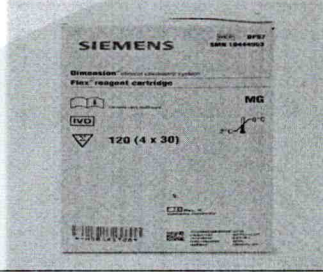
21 -02-1444 H

18 -09-2022

تقدم بثقة
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Recall of Dimension Magnesium (MG) Flex reagent cartridge from Siemens Healthcare Diagnostics GmbH.

Source	NCMDR- National Center for Medical Devices Reporting- SFDA https://ncmdr.sfda.gov.sa/Secure/CA/CAViewRecall.aspx?caid=10&rid=17269
Product	Dimension Magnesium (MG) Flex reagent cartridge.
Description	Clinical chemistry electrolyte IVDs.
Manufacturer	Siemens Healthcare Diagnostics GmbH.
Local agent	Bahwan Healthcare Center LLC.
The affected products	Lot numbers: FA2350, FA2356, GA2363 and FA3019.
Reason	May exhibit imprecision for Quality Control (QC) and produce "Abnormal Reaction" flags. The issue is not always detected by QC and erroneous results may be produced in the absence of an "Abnormal Reaction" flag.
Action	1. Customers are advised to discontinue use and discard affected Dimension MG lots within their possession. 2. Contact the local agent for remedial action.
Product image	
comments	Healthcare professionals are encouraged to report any adverse events Suspected to be associated with the above device or any other medical device to Department of Medical Device Control through the E-mail: Med-device@moh.gov.om



Dr. Mohammed Hamdan Al Rubaie

Director General



PADDC
المديرية العامة للصيدلة والرقابة الدوائية
Directorate General of Pharmaceutical
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