



نتقدم بثقة  
Moving Forward  
with Confidence



**To:**

**THE DIRECTOR GENERAL OF HEALTH SERVICES IN ALL GOVERNORATES**

**Commanding Officer, Armed Forces Hospital (Al Khoudh & Salalah)**

**Director General of Engineering Affairs, MOH**

**Director General of Royal Hospital**

**Director General of Khoula Hospital**

**Director General of Medical Supplies (MOH)**

**Director General of Pvt. Health Est. Affairs (to kindly arrange distribution to all Pvt. Hospitals)**

**Hospital Director (Al Nahda Hospital)**

**Hospital Director (Al Massara Hospital)**

**The Head of Medical Services in SQU Hospital**

**The Head of Medical Services in Royal Oman Police**

**The Head of Medical Services in Ministry of Defence**

**The Head of Medical Services in The Diwan**

**The Head of Medical Services in The Sultan's Special Force**

**The Head of Medical Services in Internal Security Services**

**The Head of Medical Services in Petroleum Development of Oman**

**The Head of Medical Services in LNG Oman**

**ALL PRIVATE PHARMACIES & DRUG STORES**

**After Compliments,**

Please find attached our Circular No 86 dated 22/4/2025 Regarding SFDA Field Safety Corrective Action of Progressa bed surfaces from (mfr: Hillrom).

**Copy to:**

- Director, Office of H.E. The Undersecretary for Health Affairs
- Director of Medical Device Control, DSC
- Director of Pharmacovigilance & Drug Information Dept, DSC
- Director of Drug Control Department, DSC
- Director of Pharmaceutical Licensing Department, DSC
- Director of Central Quality Control Lab., DSC
- Supdt. of Central Drug Information



Circular No. 86 / 2025

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رؤية عمان  
2040  
Oman Vision

23 -10-1446 H  
22 -04-2025

Field Safety Corrective Action of Progressa bed surfaces from Hillrom.

Source	SFDA- Saudi Food & Drug Authority. <a href="https://ade.sfda.gov.sa/Fsca/PublishDetails/326">https://ade.sfda.gov.sa/Fsca/PublishDetails/326</a>
Product	Progressa bed surfaces.
Manufacturer	Hillrom.
Local agent	Taiba Medserv.
The affected products	Product Code (UDI Number): P7520A23 00887761999855 P7520A45 00887761999671 P7520A21 00887761999879 P7520A39 00887761999701 P7520A31 00887761999756 P7520A19 00887761999893 P7520A15 00887761999923 P7520A24S 00887761999848 Serial Numbers: All Progressa bed surfaces manufactured between 10/25/2023 and 12/1/2024.
Reason	A potential issue where the air bladders inside the mattress may move out of position when the head of the bed is elevated, causing a dip in the mattress.
Action	1. Please locate all affected units within your facility by reviewing the product label at the head end of the Progressa bed surface with the affected product details provided above. 2. Baxter recommends identifying patients at a higher risk for pressure injuries and placing these patients on alternate beds, if available. 3. A Baxter representative will contact your facility to schedule the correction of your impacted surfaces. 4. Contact the local agent for remedial action.
comments	Healthcare professionals are encouraged to report any adverse events Suspected to be associated with the above device or any other medical device to Department of Medical Device Control through the E-mail: <a href="mailto:vigilance-md@moh.gov.om">vigilance-md@moh.gov.om</a>

Ph. Ibrahim Nasser Al Rashdi  
Director General