



لنقدم بثقة  
Moving Forward  
with Confidence



**To:**

**THE DIRECTOR GENERAL OF HEALTH SERVICES IN ALL GOVERNORATES**

**Commanding Officer, Armed Forces Hospital (Al Khoudh & Salalah)**

**Director General of Engineering Affairs, MOH**

**Director General of Royal Hospital**

**Director General of Khoula Hospital**

**Director General of Medical Supplies (MOH)**

**Director General of Pvt. Health Est. Affairs (to kindly arrange distribution to all Pvt. Hospitals)**

**Hospital Director (Al Nahda Hospital)**

**Hospital Director (Al Massara Hospital)**

**The Head of Medical Services in SQU Hospital**

**The Head of Medical Services in Royal Oman Police**

**The Head of Medical Services in Ministry of Defence**

**The Head of Medical Services in The Diwan**

**The Head of Medical Services in The Sultan's Special Force**

**The Head of Medical Services in Internal Security Services**

**The Head of Medical Services in Petroleum Development of Oman**

**The Head of Medical Services in LNG Oman**

**ALL PRIVATE PHARMACIES & DRUG STORES**

**After Compliments,**

Please find attached our Circular No 82 dated 22/4/2025 Regarding SFDA Field Safety Corrective Action of ABL90 Series - ABL90 FLEX PLUS from (mfr: Radiometer Medical ApS).

**Copy to:**

- Director, Office of H.E. The Undersecretary for Health Affairs
- Director of Medical Device Control, DSC
- Director of Pharmacovigilance & Drug Information Dept, DSC
- Director of Drug Control Department, DSC
- Director of Pharmaceutical Licensing Department, DSC
- Director of Central Quality Control Lab., DSC
- Supdt. of Central Drug Information



**DSC**  
مركز سلامة الدواء  
Drug Safety Center



ص.ب: ٣٩٣ مسقط - الرمز البريدي: ١٠٠ - هاتف: ٢٢٣٥٧١١١ - فاكس: ٢٢٣٥٨٤٨٩

P.O. Box: 393 Muscat - Postal Code: 100 - Tel: 22357111 - Fax: 22358489

✉ @DSCPHO Email: dscpho@moh.gov.om



Circular No. 82 / 2025

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23 -10-1446 H  
22 -04-2025

**Field Safety Corrective Action of ABL90 Series - ABL90 FLEX PLUS from Radiometer Medical ApS.**

Source	SFDA- Saudi Food & Drug Authority. <a href="https://ade.sfda.gov.sa/Fsca/PublishDetails/325">https://ade.sfda.gov.sa/Fsca/PublishDetails/325</a>
Product	ABL90 Series - ABL90 FLEX PLUS.
Manufacturer	Radiometer Medical ApS.
Local agent	Mustafa Sultan Science & Industry Co.LLC.
The affected products	ABL90 FLEX and ABL90 FLEX PLUS analyzers running with RWIN10 versions 1.0 and 1.1
Reason	A potential risk with ABL90 FLEX and ABL90 FLEX PLU analyzers when operating with Radiometer Windows 10 versions (RWIN10 1.0 and 1.1). Specifically, the analyzer software may unexpectedly "freeze" and restart during a sample measurement, causing the analyzer to cease operation during the startup period.
Action	1. The local Radiometer representative will contact affected customers to discuss upgrading your analyzer to RWIN10 1.2. 2. Please do not use the analyzer without having an alternative solution readily available. Alternative solutions could include using an additional analyzer or sending the sample to a central laboratory. This also involves ensuring that there is enough patient sample for a second measurement, in case the sample is lost due to the analyzer restarting. 3. Contact the local agent for remedial action.
comments	Healthcare professionals are encouraged to report any adverse events Suspected to be associated with the above device or any other medical device to Department of Medical Device Control through the E-mail: <a href="mailto:vigilance-md@moh.gov.om">vigilance-md@moh.gov.om</a>

Ph. Ibrahim Nasser Al Rashdi  
Director General

