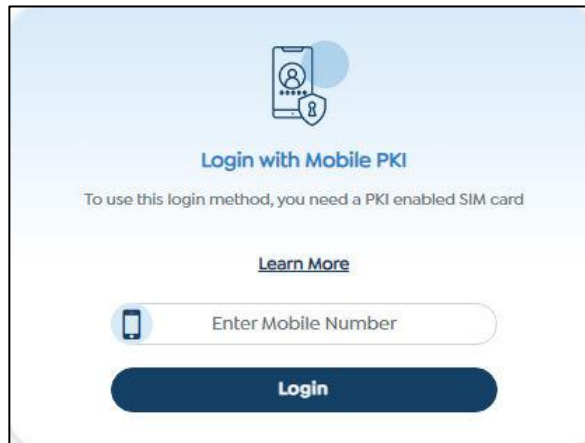
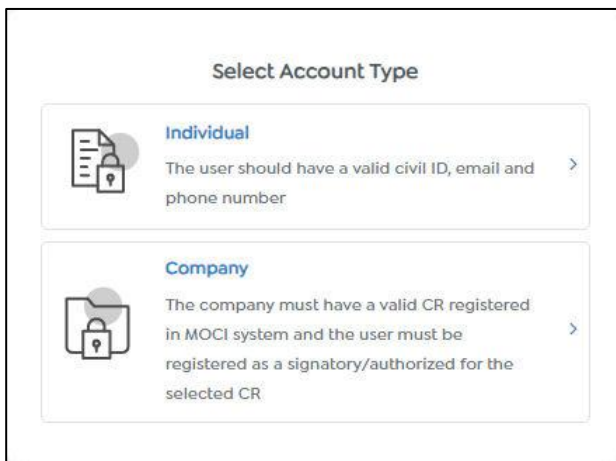


1. Registration

You can create or a register a new account to use in the system using two different types: Individual and Company. You start from the **Login** page as shown below:



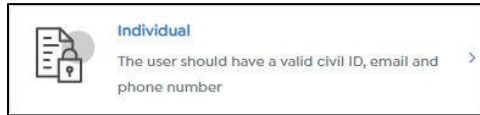
Click your mobile number and click **Login**, when the system recognizes that it is not registered in the system, it will navigate you to the following page:

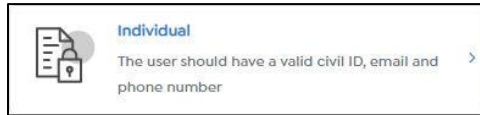


You can select an account type by simply clicking on any of them.

1.1 Register an Individual Account

To register an individual account, follow the steps below:





1. Click on , and following page appears:

Individual Registration

Person Identity


ID Card Number ID Expiry Date *

[Verify](#) 

2. Enter your resident card number and expiry date.
3. Click [Verify](#) , and the system will retrieve your information automatically as shown below:

Person Identity

ID Card Number ID Expiry Date *

[Verify](#) 

Personal Information

Full Name (En) Date of Birth

Full Name (Ar) Gender

Nationality Age

Governorate Willayat

Village

Contact Details

E-mail address OTP

Send OTP

Mobile * OTP *

Send OTP

Communication Preferences

Language * English Arabic

Method SMS Email

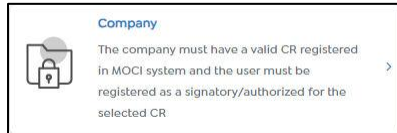
[Save](#)

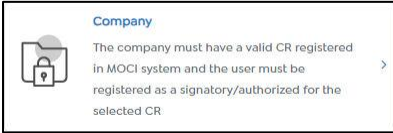
4. Enter the location which consists of Governorate, Wilaya, and village.
5. Enter email address and mobile number, then click [Send OTP](#) for both platforms, and then enter the OTP which you have received on both platforms.
6. Select the communication language if it's in Arabic or English.

7. Select the communication method if it's by SMS or Email or both.
8. Click **Save**, and a message appears indicating that the account has been successfully registered.

1.2 Register a Company Account

To register a company account, follow the steps below:



1. Click on , and the following page appears:

Company Registration

Corporate Commercial Register

CR Number *

[Verify Q](#)

2. Enter the CR number and then click the **Verify Q** button, and the system will retrieve your company's information as shown below:

Company Registration

Corporate Commercial Register

CR Number *

[Verify Q](#)

Corporate Information

Company Name (En) <input type="text" value="██████████"/>	Company Name (Ar) <input type="text" value="██████████"/>
CR Status <input type="text" value="Valid"/>	CR Expiry Date <input style="text-align: right; font-size: small; font-weight: normal; border: none; padding: 0 5px;" type="text" value="04/23/2024"/>

Person Identity

ID Card Number ID Expiry Date *


[Verify Q](#)

3. Then you need to enter the person's information by entering the resident card number and expiry date, then click **Verify Q** and the system will retrieve the person's information automatically as shown below:

Person Identity

ID Card Number ID Expiry Date * Verify Q

Personal Information

Full Name (En) <input type="text" value="██████████"/>	Date of Birth <input style="border: 1px solid #ccc; border-radius: 5px; padding: 2px 5px;" type="text" value="03-01-1986"/>	
Full Name (Ar) <input type="text" value="██████████"/>	Gender <input style="border: 1px solid #ccc; border-radius: 5px; padding: 2px 5px;" type="text" value="Male"/>	
Nationality <input style="border: 1px solid #ccc; border-radius: 5px; padding: 2px 5px;" type="text" value="JORDANIAN"/>	Age <input style="border: 1px solid #ccc; border-radius: 5px; padding: 2px 5px;" type="text" value="37"/>	
Governorate <input style="border: 1px solid #ccc; border-radius: 5px; padding: 2px 5px;" type="text" value="Muscat"/>	Willayat <input style="border: 1px solid #ccc; border-radius: 5px; padding: 2px 5px;" type="text" value="Select Willayat"/>	
Village <input style="border: 1px solid #ccc; border-radius: 5px; padding: 2px 5px;" type="text" value="Select Village"/>		

Contact Details

E-mail address <input style="border: 1px solid #ccc; border-radius: 5px; padding: 2px 5px;" type="text" value="Email address"/>	OTP <input style="border: 1px solid #ccc; border-radius: 5px; padding: 2px 5px;" type="text"/>
<input checked="" type="checkbox"/> Send OTP	
Mobile * <input style="border: 1px solid #ccc; border-radius: 5px; padding: 2px 5px;" type="text" value="Mobile Number"/>	OTP * <input style="border: 1px solid #ccc; border-radius: 5px; padding: 2px 5px;" type="text"/>
<input checked="" type="checkbox"/> Send OTP	

Communication Preferences

Language * English Arabic i

Method SMS Email



Save

4. Enter the location which consists of Governorate, Wilaya, and village.
5. Enter email address and mobile number, then click **Send OTP** for both platforms, and then enter the OTP which you have received on both platforms.
6. Select the communication language if it's in Arabic or English.
7. Select the communication method if it's by SMS or Email or both.
8. Click Save, and a message appears indicating that the account has been successfully registered.

2. Login

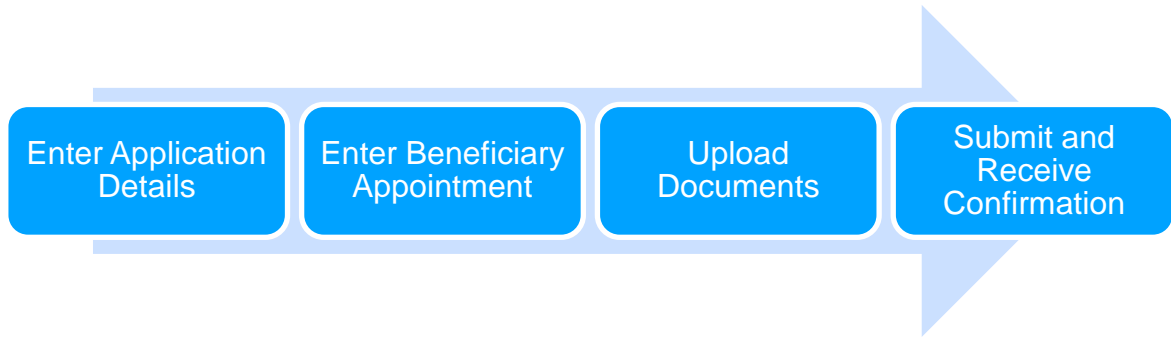
You can login to the system with your account using two different methods: Mobile PKI and Card PKI. The **Login** page appears as shown below:

The screenshot displays two login options side-by-side. The left option is 'Login with Mobile PKI', which includes an icon of a mobile phone, the text 'To use this login method, you need a PKI enabled SIM card', a 'Learn More' link, a text input field labeled 'Enter Mobile Number', and a 'Login' button. The right option is 'Card PKI', which includes an icon of an ID card, the text 'To use this login method, you need a PKI enabled national ID and a card reader.', a 'Learn More' link, and a 'Login' button.

- For **Mobile PKI**, you enter your mobile number then you click  button on the left side, and it you enter your password on your phone.
- For **Card PKI**, you click  on the right side, then you use the ID card reader to read your card, and then you enter your password on the computer screen.

3. Zakah Beneficiary Treatment Initiative


Through this page you apply for Zakah Beneficiary Treatment Initiative. The process is as follows:



The **Zakah Beneficiary Treatment Initiative** page appears as shown below:

To apply for the service, follow the steps below:

1. Select if the applicant is the beneficiary, if you select "No", the following fields appear:

2. Enter beneficiary Civil ID and expiry date.
3. Click  and wait for the OTP to be sent to your phone.

4. Enter the OTP you have received in its designated field.
5. Click **Verify** to verify the applicant's registration.
6. Select the relation to the beneficiary if it is (brother, father, son, etc...)
7. Select if employed or not.
8. Click **Next** and the following page appears:

9. Select the appointment for beneficiary.
 - If it is MOH institute, select the health institute from the dropdown list and the results appear as shown below:

Select the appointment by adding a tick to any of the checkboxes.

- If it is non-MOH institute, the following fields appear:

Enter the appointment details manually which consist of health institute, appointment ID, type, date, patient ID, department, operation type, anesthesia type, and remarks.

10. Click **Next >** and the following page appears:

The screenshot shows the 'Attachments' page. On the left, there is a sidebar with navigation options: 'Application Details', 'Beneficiary Appointment', 'Attachments' (selected), and 'Preview'. The main content area is titled 'Attachments' and contains a table with columns: 'Required Attachment', 'Description', 'File Name', and 'Action'. Below the table, there is a note: 'Supporting Documents' and 'Allowed FileTypes (jpg,pdf,png) & size must not exceed 5 MB'. An 'Upload file' button is located to the right of this note. At the bottom of the page, there are 'Back' and 'Next >' buttons.

11. Upload the required attachments using the **Upload file** button.

12. Click **Next >** and the following page appears:

The screenshot shows the 'Application Details' page. On the left, there is a sidebar with navigation options: 'Application Details', 'Beneficiary Appointment', 'Attachments', and 'Preview' (selected). The main content area is titled 'Application Details' and contains several sections:

- Applicant Details:** A form with fields for Name (En), Establishment Owner, Name (Ar), Civil Id, EstablishmentOwner, Civil Id Expiry Date, Nationality, OMANI, Gender, Male, Governorate, Muscat, Willaya, Boushar, Date Of Birth, 03-08-1986, Age, 39, and Marital Status.
- Contact Details:** Fields for Phone Number (97452272) and Email (hajir.albalushi@moh.gov.om).
- Zakah Registration Details:** Fields for Zakah Registration Number (EstablishmentOwner), Relation to zakah Beneficiary (Brother), and Is employed? (Yes).
- Beneficiary Appointment:** A section with a toggle for 'Non-Moh institute'.
- Beneficiary Appointment List:** A table with columns for 'Gov Health Institute' and 'As Sultan Qaboos Hospital, Salala'.

Beneficiary Appointment

Non-Moh Institute

Beneficiary Appointment List

Gov Health Institute: As Sultan Qaboos Hospital, Salala

Appointment ID	Appointment Type	Appointment Date	Patient ID	Gov Institute	Department	Operation Type	Anesthesia Type	Rem
5988510	NA	10-06-2026 00:00:00	0	As Sultan Qaboos Hospital, Salala	OBSTETRICS & GYNECOLOGY		NA	NA
5925367	Admission Orders	30-06-2026 00:00:00	346955	As Sultan Qaboos Hospital, Salala	GENERAL MEDICINE		NA	NA

Declaration

I hereby declare that all the information provided in this application form is true and accurate. I understand that providing incorrect or misleading information will result in the rejection of my application, and the DGPHE will take the necessary actions.

13. Review all the details. Once done, add a tick to the checkbox to declare that the entered information is true and correct.

14. click and the following message appears:

Confirmation ✕

Do you want to proceed with application submission?

15. Click button, and the following page appears:

✓

Summary

Application Information

Application Number:	ZKTR0604262633504B
Application Issue Date:	04-06-2026 10:07:52

You can view your applications using the button.