## Sultanate of Oman Ministry of Health Directorate General of Pharmaceutical Affairs and Drug Control Muscat



سلطنة عُـمان وزارة الـصحـة الـمديـريـة العامـة للـصيـدلـة والــرقـابـة الـدوائـيــة مـسـقـط

To:

#### THE DIRECTOR GENERAL OF HEALTH SERVICES IN ALL GOVERNORATES

Commanding Officer, Armed Forces Hospital (Al Khoudh & Salalah)

Director General of Engineering Affairs, MOH

**Director General of Royal Hospital** 

**Director General of Khoula Hospital** 

**Director General of Medical Supplies (MOH)** 

Director General of Pvt. Health Est. Affairs (to kindly arrange distribution to all Pvt. Hospitals)

Hospital Director (Al Nahda Hospital)

Hospital Director (Al Massara Hospital)

The Head of Medical Services in SQU Hospital

The Head of Medical Services in Royal Oman Police

The Head of Medical Services in Ministry of Defence

The Head of Medical Services in The Diwan

The Head of Medical Services in The Sultan's Special Force

The Head of Medical Services in Internal Security Services

The Head of Medical Services in Petroleum Development of Oman

The Head of Medical Services in LNG Oman

ALL PRIVATE PHARMACIES & DRUG STORES

After Compliments,

Please find attached our Circular No 56 dated 27/3/2023 Regarding NCMDR FSN of Atlas Gold PTA Dilatation Catheter from (mfr: BD Switzerland Sarl).

#### Copy to:

- Director, Office of H.E. The Undersecretary for Health Affairs
- Director of Medical Device Control, DGPA&DC
- Director of Pharmacovigilance & Drug Information Dept, DGPA&DC
- Director of Drug Control Department, DGPA&DC
- Director of Pharmaceutical Licensing Department, DGPA&DC
- Director of Central Quality Control Lab., DGPA&DC
- Supdt. of Central Drug Information





Sultanate of Oman Ministry of Health Directorate General of Pharmaceutical Affairs and Drug Control Muscat



سلطنة عُمان وزارة الصحة المديرية العامة للصيدلة والرقابة الدوائية مسقط

Circular No. 56/2023

05-09-1444 H 27-03-2023



## Field Safety Notice of Atlas Gold PTA Dilatation Catheter from BD Switzerland Sarl.

Source	NCMDR- National Center for Medical Devices Reporting- SFDA		
	https://ncmdr.sfda.gov.sa/Secure/CA/CaViewRecall.aspx?caid=4&rid=18459		
Product	Atlas Gold PTA Dilatation Catheter.		
Description	Dilatation Catheter.		
Manufacturer	BD Switzerland Sarl.		
Local agent	Intamedica Company LLC.		
The affected products	Refer to "Table 1: Impacted product" in the attached FSN.		
Reason	The Data Matrix code on the outer carton (secondary packaging) displays an incorrect expiration date when scanned. The printed human readable and barcode expiration date displayed on the same outer carton (secondary packaging) is correctly labelled.		
Action	<ol> <li>For any impacted product ensure that the printed expiry date in the human readable or barcodes are referred to and not the carton Data Matrix code.</li> <li>Contact the local agent for remedial action.</li> </ol>		
Product Image	ATLAS GOLD PIA Diatation Catheter  \$ \$10 (2.3mm)\$  18mm 40mm    ATG 120184		
comments	Healthcare professionals are encouraged to report any adverse events Suspected to be associated with the above device or any other medical device to Department of Medical Device Control through the E-mail: Med-device@moh.gov.om		

Dr. Mohammed Hamdan Al Rubaie

Director General









16 February 2023

## PRODUCT NOTIFICATION - PI-23-4619

## Atlas™ Gold PTA Dilatation Catheter

REF: See Table 1 Lot Numbers: See Table 1

Type of Action: Advisory

Dear Customer,

BD is issuing this product notification for specific lots of **Atlas Gold PTA Dilatation Catheter**. According to our distribution records your organisation may have received the impacted product in Table 1. Product was distributed between April 2022 and June 2022.

Product Code (REF)	Lot Number	Expiry Date (DD/MM/YYYY)
ATG120142	93QG0134	22/03/2024
ATG120144	93QG0048	08/03/2024
ATG120182	93PG0167	25/02/2024
ATG120184	93PG0147	24/02/2024
	93PG0090	25/02/2024
ATG120204	93PG0149	25/02/2024
	93QG0019	04/03/2024
	93QG0020	04/03/2024

Table 1: Impacted product

This advisory is limited to the product codes / lot numbers listed in Table 1. No other product codes or lot numbers are affected.

### **Description of the Problem**

Based on customer feedback, BD has identified that the Data Matrix code on the outer carton (secondary packaging) displays an **incorrect** expiration date when scanned. The printed human readable and barcode expiration date displayed on the same outer carton (secondary packaging) is **correctly labelled** (refer to Figure 1), as is the human readable and barcode expiration date printed on the inner pouch.





Figure 1: Representative label for example purposes. Data Matrix code circled in red on the outer carton displays an incorrect expiration date when scanned.

The printed expiry dates circled in green displays the correct expiration date.

#### **Potential Risk**

BD has determined that this situation is not likely to cause adverse health consequences as end users are likely to refer to the correct human readable and barcoded expiration date printed on the carton and unit packaging.

There is no requirement for customers to return any Atlas™ Gold PTA Dilatation Catheter to BD. These products can continue to be used in accordance with the guidance in this notice.

#### Actions taken by BD:

BD has identified the root cause and is implementing corrective actions to prevent recurrence of this issue.



#### **Customer Actions:**

- Review the information in **Table 1** to determine if the **Atlas™ Gold PTA Dilatation Catheter** in your possession are impacted.
  - For any impacted product ensure that the printed expiry date in the human readable or barcodes are referred to and <u>not</u> the carton Data Matrix code.
- Complete and return the Customer Response Form even if you no longer have any inventory remaining in your facility by 14<sup>th</sup> March 2023.
- Circulate this notification to all those who need to be aware within your organisation or to any organisation where the potentially affected product has been transferred.
- If you experience any issues with the Atlas™ Gold PTA Dilatation Catheter, please report as a complaint as per your normal process.

#### **Distributor Actions:**

- Review the information in **Table 1** and determine if the **Atlas™ Gold PTA Dilatation Catheter** in your possession are impacted.
  - For any impacted product ensure that the printed expiry date in the human readable or barcodes are referred to and <u>not</u> the carton Data Matrix code
- Identify the facilities where you have distributed affected product and notify them immediately of this notification. Have your customers complete and return the Customer Response form to your organisation for reconciliation purposes by 14<sup>th</sup> March 2023.
- Complete and return the Customer Response Form following completion of your reconciliation activities.

	End User with Inventory	End User with ZERO inventory	Where to send completed form
Purchased directly from BD	Complete the form in its entirety and ensure that all recommended actions have been implemented as required	Complete the form in its entirety and retain a copy of this notification for your records	Ahmed.Shebah@bd.com
Purchased from a distributor/3 <sup>rd</sup> party	Complete the form in its entirety and ensure that all recommended actions have been implemented as required	Complete the form in its entirety and retain a copy of this notification for your records	Return the form to your distributor/3 <sup>rd</sup> party

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#### **Contact Reference Person**

If you have any questions about this, please contact your local BD representative or the local BD office by e-mail Ahmed.Shebah@bd.com

BD is committed to advancing the world of health. Our primary objectives are patient safety and user safety and providing you with quality products. We apologise for the inconvenience this situation may cause you and thank you in advance for helping BD to resolve this matter as quickly and effectively as possible.

Sincerely,

Lorna Darrock

A Harrock

Associate Director, Post Market Quality

**EMEA Quality** 



# Customer Response Form - PI-23-4619 Atlas™ Gold PTA Dilatation Catheter

REF: See Table 1 Lot Numbers: See Table 1

Return to Ahmed.Shebah@bd.com as soon as possible or no later than the 14th March 2023.

By signing below, you confirm this notice has been read, understood and that all recommended actions have been implemented as required.

Account/Organisation Name:					
Department (if applicable):					
Address:					
Postcode:	City:				
Contact Name:					
Job Title:					
Contact Telephone Number:	Contact E-mail Address:				
Name of your supplier for this product (if not direct from BD)*					
Signature:	Date:				

This form must be returned to BD before this action can be considered closed for your account.

\*If you were forwarded this Product Notification via a distributor/3<sup>rd</sup> party, please return your completed form to that organisation for reconciliation purposes.