Sultanate of Oman Ministry of Health Directorate General of Pharmaceutical Affairs and Drug Control Muscat



سلطنة عُمان وزارة الصحة المديرية العامة للصيدلة والرقابة الدوائية مسقط

To:

THE DIRECTOR GENERAL OF HEALTH SERVICES IN ALL GOVERNORATES

Commanding Officer, Armed Forces Hospital (Al Khoudh & Salalah)

Director General of Engineering Affairs, MOH

Director General of Royal Hospital

Director General of Khoula Hospital

Director General of Medical Supplies (MOH)

Director General of Pvt. Health Est. Affairs (to kindly arrange distribution to all Pvt. Hospitals)

Hospital Director (Al Nahda Hospital)

Hospital Director (Al Massara Hospital)

The Head of Medical Services in SQU Hospital

The Head of Medical Services in Royal Oman Police

The Head of Medical Services in Ministry of Defence

The Head of Medical Services in The Diwan

The Head of Medical Services in The Sultan's Special Force

The Head of Medical Services in Internal Security Services

The Head of Medical Services in Petroleum Development of Oman

The Head of Medical Services in LNG Oman

ALL PRIVATE PHARMACIES & DRUG STORES

After Compliments,

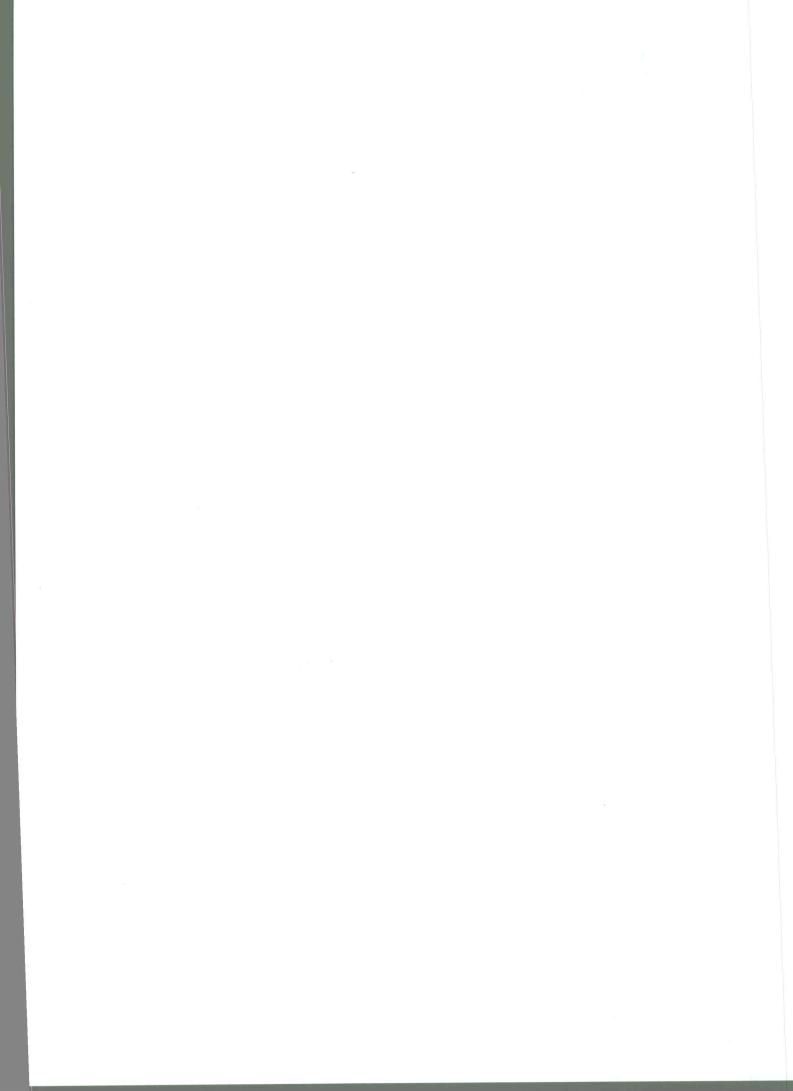
Please find attached our Circular No 55 dated 27/3/2023 Regarding NCMDR Field Safety Corrective Action of CAPILLARYS 3 TERA, CAPILLARYS 3 OCTA from (mfr: Sebia).

Copy to:

- Director, Office of H.E. The Undersecretary for Health Affairs
- Director of Medical Device Control, DGPA&DC
- Director of Pharmacovigilance & Drug Information Dept, DGPA&DC
- Director of Drug Control Department, DGPA&DC
- Director of Pharmaceutical Licensing Department, DGPA&DC
- Director of Central Quality Control Lab., DGPA&DC
- Supdt. of Central Drug Information







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27 -03-2023

Field Safety Corrective Action of CAPILLARYS 3 TERA, CAPILLARYS 3 OCTA from Sebia.

Source	NCMDR - National Center Medical Device Reporting- SFDA. https://ncmdr.sfda.gov.sa/Secure/CA/CaViewRecall.aspx?caid=10&rid=18479
Product	CAPILLARYS 3 TERA, CAPILLARYS 3 OCTA.
Description	Instrument/analyser IVDs.
Manufacturer	Sebia.
Local agent	Aston Medical Supplies LLC.
The affected products	All TERA and OCTA systems.
Reason	Sebia has released a firmware update version 1.37 which contains a number of improvements for all TERA and OCTA systems (refer to link).
Action	 Following the installation of firmware version 1.37, Sebia will carry out a procedure to verify the instrument in accordance with the requirements of the Sebia Quality Management System. Contact the local agent for remedial action.
comments	Healthcare professionals are encouraged to report any adverse events Suspected to be associated with the above device or any other medical device to Department of Medical Device Control through the E-mail: Med-device@moh.gov.om

Dr. Mohammed Hamdan Al Rubaie Director General



